

Quality Policy Statement

We are an international, multi-disciplinary, building science organisation with a mission to improve buildings and infrastructure through research and knowledge generation and their application. We use our cutting edge collaborative research to develop a range of digital products, services, standards and qualifications which are adopted around the world to bring about a positive change in the built environment.

Our Management System complies with the requirements of ISO 9001 'Quality Management Systems' and with the requirements of the appropriate international accreditation standards*.



Our quality policy is to:

- provide authoritative, independent and highly professional services and products that delight our clients and that fully satisfy their requirements;
- support the achievement of our BRE Group Strategy
- continually improve the effectiveness of both the quality management system and the provision of all our services and products;
- ensure all staff are trained and briefed about and maintaining all the quality documentation so that they can implement the policies and procedures in their work;
- comply with all relevant legislation and be beyond reproach.

The BRE Group Board is responsible for implementing the Policy.

This will be achieved by:

- establishing, implementing, and maintaining a quality management system certified against ISO 9001 and which also complies with the requirements of the appropriate international accreditation standards*.
- setting and reviewing measurable quality objectives and ensuring those objectives are met;
- providing the necessary resources and ensuring responsibilities and authorities are determined and communicated throughout the BRE Group;
- reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement;
- seeking structured feedback from our customers;
- ensuring everything we do is always carried out in accordance with stated methods and customers' requirements.

Signed on behalf of the BRE Group Board

Gillian Charlesworth
BRE Group Chief Executive
November 2021